

BFA

*Report from website Admin, Clare Myatt
16th March, 2022*

Email is checked every day. Simple questions are answered directly and others are forwarded to the appropriate person (such as Suzi for membership/subs, Ildiko for web access, the sofa for complexities). Other than the daily spam report, Admin fields approx one email a week mostly enquiring about training and membership - these questions have significantly reduced since the website was updated with greater guidance. Thanks for this opportunity to support BFA and I'm happy to continue in this role.